

MAHARASHTRA STATE BOARD OF VOCATIONAL EXAMINATIONS, MUMBAI

Examination, July 2014

CERTIFICATE COURSE IN TRAVEL AND TOURISM

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(BEthÉ NÖÉ—100)

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MÖÉ

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- (E) $\{E_{\alpha} \mid E_{\alpha} \in \mathcal{E}\} \subseteq \mathcal{E}$ $\{E_{\alpha} \mid E_{\alpha} \in \mathcal{E}\} \subseteq \mathcal{E}$ $\{E_{\alpha} \mid E_{\alpha} \in \mathcal{E}\} \subseteq \mathcal{E}$. 15
- (b) ' $\{E_{\alpha} \mid E_{\alpha} \in \mathcal{E}\} \subseteq \mathcal{E}$ ' $\{E_{\alpha} \mid E_{\alpha} \in \mathcal{E}\} \subseteq \mathcal{E}$ $\{E_{\alpha} \mid E_{\alpha} \in \mathcal{E}\} \subseteq \mathcal{E}$. 15
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- ($\{E_{\alpha} \mid E_{\alpha} \in \mathcal{E}\} \subseteq \mathcal{E}$ 10).
3. $\{E_{\alpha} \mid E_{\alpha} \in \mathcal{E}\} \subseteq \mathcal{E}$. 10
4. $\{E_{\alpha} \mid E_{\alpha} \in \mathcal{E}\} \subseteq \mathcal{E}$. 10

(ENGLISH)

[TIME ALLOWED — 3 HOURS]

(MARKS — 100)

FARES, TICKETING AND COMMUNICATION SKILL (PRACTICAL-II)

Marks

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|----|---|----|
| 1. | (a) Fill the ' C ' form for foreign tourist. | 15 |
| | (b) Fill the ' Guest registration card ' / Form. | 15 |
| | (c) Explain the procedure of baggage handling and erand. | 15 |
| | (d) Fill the wake call register. Explain the procedure of wake call. | 15 |
| 2. | Explain various types of Menu. Write various food items name in each menu (At least 10 each). | 20 |
| 3. | Oral. | 10 |
| 4. | Term work. | 10 |